OUR CARE JOURNEY

AEGIS
HEALTHCARE CONSULTING

From first enquiry to follow-up after return

Aegis Global coordinates logistics and resource matching at every stage. Partner international departments have English-speaking doctors and nurses who can communicate directly; professional interpretation can be arranged on request. Diagnosis and treatment decisions belong to licensed clinicians in Shanghai.

BEFORE ARRIVAL

01 Enquiry & case intake

Symptoms, history, prior records and goals collected and organized in English.

02 Pre-evaluation & matching

Hospitals, departments and senior clinicians shortlisted; a proposed pathway shared for review.

03 Appointment & documents

Booking, records translation and travel planned; visa-free eligibility checked; interpreter arranged on request.

IN SHANGHAI

04 Arrival support

Pickup, hotel and local transport arranged; English-speaking clinical staff at international departments.

05 Consultation & plan

Licensed clinicians review records, examine the guest and define the treatment plan.

06 Treatment & surgery

Procedures performed by licensed hospital practitioners.

AFTER RETURN

07 Post-op care & follow-up

Discharge guidance, rehabilitation plan, medication notes and remote follow-up coordination after returning home.

STAGE-BY-STAGE

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What we arrange at each stage

Aegis Global coordinates resource matching, scheduling, logistics and travel. Partner international departments have English-speaking clinical staff; professional interpretation can be arranged on request. Clinical eligibility, diagnosis and treatment decisions rest solely with licensed practitioners.

01
Enquiry & case intake

- Symptoms, history, records and goals shared
- Reports and imaging collected in English
- Triage notes priorities and gaps

02
Pre-evaluation & matching

- Team reviews case and specialist scope
- Shortlists hospitals, departments, clinicians
- Proposes pathway and next steps

03
Appointment & records

- Booking and document review coordinated
- Records and imaging translated, organized
- Travel, hotel and itinerary arranged; eligibility checked; interpreter on request

04
Arrival support

- Pickup, hotel and local transport arranged
- English-speaking clinical staff at international departments
- Clinic locations and logistics introduced

05
Consultation & plan

- Licensed clinicians review records and examine
- Diagnosis and plan delivered by medical team
- Aegis coordinates liaison; no clinical decision

06
Treatment & surgery

- Procedures performed by licensed practitioners
- Scheduling, family contact and logistics supported
- Recovery timeline set by clinicians

07
Post-op follow-up

- Discharge guidance, rehab plan and notes arranged
- Remote follow-up; records shared in English
- Further matching for second opinions if needed